

## 988 Crisis Jam – Ep 227 – July 23, 2025 – Chat Transcript

09:00:25 From Shauna Murphy : 🎉 Welcome, Crisis Jammers! 🎉

09:00:39 From Amanda Somdal : Reacted to "🎉 Welcome, Crisis J..." with 🥰

09:01:03 From Shauna Murphy : 💬 Drop your name, org, and a 🔥 in the chat if you're ready to make noise for 988 and mental health equity! 😎

09:01:04 From Marie Eddy - RI : Zoom Tip for Our Learning Community:

Please keep yourself on mute unless you're speaking , and switch to Speaker View (top-right corner) to better follow the conversation.

Don't forget to join the chat and reply to our Trivia Hotseat question! ✅

09:01:35 From Geneva Robinson : Geneva Robinson, Seven Counties Services, Louisville, KY

09:01:36 From Marie Eddy - RI : ✨ New ASL Feature!

You can now bring the ASL interpreter directly to your screen in Zoom! Just click the interpretation icon at the bottom of your screen to get started.

New ASL Feature! If you want to view the interpreters...

1) Join the Zoom meeting as usual.

2) Click "More" and "Interpretation"

3) You'll get your own interpreter box that you can adjust to suit your preference in size and location on your screen.

09:01:42 From Shauna Murphy : Reacted to "Geneva Robinson, Sev..." with 🥰

09:02:29 From PHILIP NEAL : Philip Neal, Horizon Behavioral Health, Lynchburg, VA 🔥

09:02:32 From Leigh Ann Fitzpatrick : Reacted to "THRIVE- is all about..." with 🌟

09:02:39 From Marie Eddy - RI : Got a hot topic in mind?

A story we need to cover? A breakthrough worth sharing?

Help us grow the 988 Crisis Jam learning community! We've featured 563 unique voices across 223 episodes—and we're just getting started. If you know someone doing innovative work, have lived experience to share, or want to spotlight a challenge we need to tackle...

Email us at: [crisisjam@crisisnow.com](mailto:crisisjam@crisisnow.com)

Let's keep pushing the field forward—together.

Your idea could be our next Crisis Jam episode

#CrisisJam #988Lifeline #MentalHealthVoices #YourStoryMatters

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- 09:02:40 From Shauna Murphy : Reacted to "Philip Neal, Horizon..." with 🔥
- 09:02:52 From Kristen Ellis, LMFT - RI : Kristen Ellis, Recovery Innovations, Utah!
- 09:03:01 From Shauna Murphy : Reacted to "Kristen Ellis, Recov..." with 🚒
- 09:03:22 From Marie Eddy - RI : We're LIVE every week!

Frontlines of crisis care. Unfiltered convos. Real impact.

🔗 Watch the livestream:

[talk.crisisnow.com/learningcommunity](https://talk.crisisnow.com/learningcommunity)

Or catch it on YouTube:

[youtube.com/@988CrisisJam](https://youtube.com/@988CrisisJam)

#CrisisJam #988Lifeline #MentalHealthLive #TalkAboutIt

09:03:57 From Marie Eddy - RI : [talk.crisisnow.com/learningcommunity](https://talk.crisisnow.com/learningcommunity)

09:04:24 From Marie Eddy - RI : Stay in the loop with Crisis Jam!

✅ Sign up for updates

Watch past episodes

Access shared materials

All at [talk.crisisnow.com/learningcommunity](https://talk.crisisnow.com/learningcommunity)

#CrisisJam #988LearningCommunity #MentalHealthMatters #CrisisCare

09:04:27 From Shauna Murphy : Are you caught up on the latest episodes? Drop your favorites as recommendations to others in the meeting! 😎

09:04:38 From Marie Eddy - RI : Crisis care is changing.

We're talking about it—LIVE.

Real stories. Big ideas. No filter.

Weekly on the 988 Crisis Jam

Watch now on YouTube:

[youtube.com/@988CrisisJam](https://youtube.com/@988CrisisJam)

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#CrisisJam #988Lifeline #MentalHealthMatters #RealTalk

09:04:58 From Kristen Ellis, LMFT - RI : Bless you!

09:05:56 From Marie Eddy - RI : DEBATE 1

Ep. 148 (Season 3) | 988 Crisis Jam: Should AI Be the Future of Crisis Care?

▶ Watch it now: [https://youtu.be/8lyTAKRnjRc?si=7CjeUBy\\_S8q1X43U](https://youtu.be/8lyTAKRnjRc?si=7CjeUBy_S8q1X43U)

DEBATE 2

Ep. 158 (Season 4) | 988 Crisis Jam: Should Mental Health Come with a Police Car? (Co-Response)

▶ Watch it now: <https://youtu.be/7DonAcUhEMs?si=sNTPp2ZGMxN2Qnir>

DEBATE 3

Ep. 171 (Season 4) | 988 Crisis Jam: Should We Say “Emergency” Instead of “Crisis” Care?

▶ Watch it now: <https://youtu.be/AZ7zJBVjWG0?si=vd5U1Oa7Rq9PhKmV>

09:06:06 From Marie Eddy - RI : DEBATE 4

Ep. 201 (Season 5) | 988 Crisis Jam: Peer Support in Crisis Care: Critical Partner or Incongruent Role?

▶ Watch it now: <https://youtu.be/SSyQx50Y6z8?si=P3EPvUnXnHGn1vzk>

DEBATE 5

Ep. 206 (Season 5) | 988 Crisis Jam: Should Crisis Facilities Accept Both Voluntary and Involuntary Referrals?

▶ Watch it now: <https://youtu.be/g33icJFzNIQ?si=dP9pSGYFL1GRZQji>

DEBATE 6

Ep. 213 (Season 5) | 988 Crisis Jam: Should Mobile Crisis Always Be Dispatched by the Local 988?

▶ Watch it now: <https://youtu.be/kz76GoqZSPY?si=6l1fchHH0gHoFcyO>

DEBATE 7

Ep. 217 (Season 5) | 988 Crisis Jam: Should All States Enact Legislation That Includes a 988 Fee?

▶ Watch it now: [https://youtu.be/Ans8rtX8bEg?si=QR8iYfYJ\\_M9rlcvy](https://youtu.be/Ans8rtX8bEg?si=QR8iYfYJ_M9rlcvy)

09:07:44 From Shauna Murphy : 📅 Mark your calendars: September 8, 2025 = IMPACT

09:07:52 From Marie Eddy - RI : 988 Day Activation Workshop

[https://us06web.zoom.us/meeting/register/B\\_LBjsRqQ0GhhAEye7mEEQ#/registration](https://us06web.zoom.us/meeting/register/B_LBjsRqQ0GhhAEye7mEEQ#/registration)

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988 Day returns on September 8, 2025, with the theme “Compassionate Help. Anytime. Anywhere.” to highlight the empathy and accessibility of the 988 Suicide & Crisis Lifeline. Two Activation Workshops—on July 24 and July 29—will help organizations and individuals plan creative ways to promote 988. Participants will learn about the day’s goals and collaborate in breakout groups to generate awareness-raising ideas.

09:08:09 From Marie Eddy - RI : NPR: Three Year Anniversary of 988 – How it’s Used

<https://www.npr.org/2025/07/16/1255755390/988-suicide-crisis-line-mental-health/>

Since launching in 2022, the 988 Suicide & Crisis Lifeline has handled over 16 million calls, texts, and chats, offering free, 24/7 support for people in emotional or mental health distress. Callers can speak with trained counselors and are increasingly being connected to mobile crisis teams or local services when needed. The Lifeline’s growth reflects a major shift toward treating mental health crises with care and connection rather than law enforcement.

09:08:11 From Shauna Murphy : ✨ We’re not just raising awareness—we’re activating communities.

09:08:14 From Kristen Ellis, LMFT - RI : Reacted to "✨ We’re not just rai..." with 🎉

09:08:39 From Shauna Murphy : Drop a 🙌 if YOU believe in crisis response rooted in support over stigma.

09:08:51 From Marie Eddy - RI : Texas Tribune: Mental health programs bear the brunt of federal cuts

<https://www.texastribune.org/2025/07/14/texas-schools-budget-cuts-mental-health/>

Texas schools are bracing for over \$600 million in cuts to mental-health programs as federal COVID-era funding expires and no dedicated state funds step in to replace it. With most school safety dollars going toward physical security, districts—especially in rural areas—are being forced to choose between hiring counselors or cops. This shift comes at a time when student mental health needs remain high, and without stable, statewide support, the progress made over the last few years risks unraveling.

09:09:34 From Marie Eddy - RI : Fortune: Mental health gaps employers can't ignore

<https://fortune.com/2025/07/21/mental-health-gaps-workplace-mental-health-programs/>

Employers are realizing that basic wellness programs aren’t enough—addressing mental-health gaps is critical for building resilient, future-ready teams. As high-acuity conditions like severe depression become more common, businesses must implement evidence-based, coordinated care and equip managers with training and data to tackle workplace stress. With meaningful support tied to measurable

## 988 Crisis Jam – Ep 227 – July 23, 2025 – Chat Transcript

outcomes, companies can enhance productivity, reduce turnover, and strengthen employee engagement.

09:09:52 From Shauna Murphy : 🇮🇹 That means evidence-based care, manager training, and systems that work—because a mentally healthy workforce = a future-ready workforce.

09:10:13 From Marie Eddy - RI : It's time for a Crisis Jam Showdown!

THRIVE-C is a brief, recovery-focused approach to crisis care. It's designed to help people reconnect with what matters—right in the moment of crisis.

WHICH OF THE FOLLOWING IS A CORE FOCUS OF THE MODEL?

09:10:18 From Michele Bauman : Reacted to "Drop a 🙌 if YOU bel..." with 🙌

09:15:21 From Leigh Ann Fitzpatrick : I do not see the slides

09:15:57 From Megan Carlson : Replying to "I do not see the sli..."

make sure at the top of your Zoom screen you have chosen Kristen Ellis' screen

09:15:59 From Nancy Strueber : Replying to "I do not see the sli..."

You may need to change your view to see them

09:16:10 From howard TRACHTMAN : free peer Support over the phone [www.warmline.org](http://www.warmline.org)  
[hdt@warmline.org](mailto:hdt@warmline.org)

09:16:27 From Shauna Murphy : Reacted to "free peer Support ov..." with 🤔

09:16:30 From Kristen Ellis, LMFT - RI : Reacted to "make sure at the top..." with 🎉

09:16:46 From Leigh Ann Fitzpatrick : Replying to "I do not see the sli..."

@Megan Carlson It is. I see Dr. Lockman only.

09:16:53 From PHILIP NEAL : Reacted to "Drop a 🙌 if YOU bel..." with 🙌

09:18:03 From Kristen Ellis, LMFT - RI : Replying to "I do not see the sli..."



















Try Speaker View? It will often then show the spotlighted person(s) and the slides.

09:18:21 From Shauna Murphy : Love that! The THRIVE acronym is a powerful tool

09:18:22 From Nancy Strueber : Replying to "I do not see the sli..."

## 988 Crisis Jam – Ep 227 – July 23, 2025 – Chat Transcript

I have mine on standard. maybe try that?

- 09:18:44 From Kristen Ellis, LMFT - RI : Reacted to "Love that! The THRIV..." with 
- 09:20:13 From Anthony Reynolds : What episode number is this?
- 09:20:33 From Shauna Murphy : 227!
- 09:23:04 From Shauna Murphy :  Crisis Stabilization Centers = the care we need, when we need it.
- 09:24:07 From Susan Robinson : Reacted to " Crisis Stabilizat..." with 
- 09:27:39 From Shelby Rowe : This model looks really powerful!
- 09:28:58 From Susan Robinson : Reacted to "This model looks rea..." with 
- 09:29:35 From Shauna Murphy : Agreed! This isn't just treatment — it's owning your story, embracing your journey, and reclaiming your voice.
- 09:30:36 From Matthew Strickenberger : Reacted to "This model looks rea..." with 
- 09:34:54 From Susan Robinson : initial authentic connection - feeling seen beyond symptoms are linked...
- 09:36:12 From Kristen Ellis, LMFT - RI : Reacted to "initial authentic co..." with 
- 09:36:33 From Kristen Ellis, LMFT - RI : 
- 09:36:56 From Shauna Murphy : 
- 09:37:04 From Nancy Strueber : Reacted to " Crisis Stabilizat..." with 
- 09:37:11 From Nancy Strueber : Reacted to "initial authentic co..." with 
- 09:38:20 From PHILIP NEAL : Reacted to "" with 
- 09:43:14 From Kristen Ellis, LMFT - RI : Do we have a link to a Meaningful Living Plan that folks can take a look at? 
- 09:43:21 From Shauna Murphy : What a powerful message and demonstration of the program!
- 09:43:32 From Andunett Langhum : Reacted to "Do we have a link to..." with 
- 09:43:36 From Susan Robinson : "...creates space to show up as they are hold ambivalence.... with focus to stay safe with potential for HOPE..." Meaningful living plan is a dynamic tool...
- 09:43:39 From Susan Robinson : Reacted to "What a powerful mess..." with 
- 09:43:48 From Meighan Haupt : Reacted to "What a powerful mess..." with 

## 988 Crisis Jam – Ep 227 – July 23, 2025 – Chat Transcript

09:44:02 From Cindy Lavender : Reacted to ""...creates space to..." with ❤️

09:44:03 From Matthew Strickenberger : Reacted to "What a powerful mess..." with 👍

09:45:32 From Bre Banks : Just "not dead" isn't good enough! THRIVE lives this message. Thank you all for giving us space to share this!

09:45:42 From Meighan Haupt : Reacted to "Just "not dead" isn'..." with ❤️

09:45:45 From Leigh Ann Fitzpatrick : Reacted to "Just "not dead" isn'..." with ❤️

09:46:12 From Jana (Jay-nuh) | she/they : I'd love to see the Meaningful Living plan!

09:46:20 From Shauna Murphy : Reacted to "I'd love to see the ..." with 😎

09:46:22 From Meighan Haupt : Reacted to "I'd love to see the ..." with 👍

09:47:12 From Shelby Rowe : Reacted to "Just "not dead" isn'..." with ❤️

09:47:18 From Jana (Jay-nuh) | she/they : Reacted to "Just "not dead" isn'..." with ❤️

09:47:27 From Lena Stein : Reacted to "Just "not dead" isn'..." with 🙌

09:47:36 From Shauna Murphy : Reacted to "Just "not dead" isn'..." with 💕

09:54:16 From Matthew Strickenberger : Reacted to "I'd love to see the ..." with 👍

09:54:21 From Bre Banks : Love this, Louise!

09:54:27 From Shaheen Saiyed : Reacted to "Love this, Louise!" with ❤️

09:54:37 From Shaheen Saiyed : Amazing work, Louise!!

09:54:50 From WILLAMETT D ENNIS BARNETT : Amazing work 🙌

09:55:13 From Cindy Lavender : Reacted to "Amazing work 🙌" with 🙌

09:55:13 From Susan Robinson : Reacted to "Amazing work, Louise..." with 💚

09:55:30 From Cindy Lavender : Reacted to "Amazing work, Louise..." with ❤️

09:57:54 From Misty Allen : Reacted to "Just "not dead" isn'..." with ❤️

09:58:18 From Jane Tobler : Love this!!!

09:58:19 From Sabrina Strong : Suicide Prevention Month: Ideas for Action:  
<https://sprc.org/resources/suicide-prevention-month-ideas-for-action/>

09:58:40 From Matthew Strickenberger : Reacted to "Love this, Louise!" with ❤️

09:59:25 From Susan Robinson : Wonderful Louise!!

10:00:14 From julio abreu : Thanks for another great jam!